



## Greeting from the Joint Commission of Taiwan (JCT)

The International Forum on Quality and Safety in Healthcare

The International Forum on Quality and Safety in Healthcare is one of the most prestigious healthcare quality meetings in the world. This year (2019), the forum will convene in Taipei on 18-20 September.

The conference aims to bring together healthcare professionals who share a concern and a passion for improving quality and safety in healthcare, to provide the opportunity for healthcare professionals to publish their work as a poster or to be a speaker, to share and learn best practices, meet peers and build international connections.

Strategic Partner-JCT

As the strategic partner of the British Medical Journal (BMJ) and the Institute for Healthcare Improvement (IHI) to hold this event, JCT encourages your organization to register for this gathering in Taipei. We would appreciate it if you can share the attached forum information with your network.

Book with Special Rate

The forum is now opened for registration. To book with a special code:

### Registration

Visit : <https://internationalforum.bmi.com/taipei/fees/>

Select Attendee Type : Taipei Strategic Partner

Enter your verification code : TAIPEI30

Select the organisation/network who sent the code : Joint Commission of Taiwan

\*All bookings should be made online. Please find the attached booking guideline.

With your support, we are looking forward to seeing more delegates from your country in Taipei this year. Further information can be found here: <https://internationalforum.bmi.com/taipei>

Sincerely,

Joint commission of Taiwan





## International Forum Taipei, Booking Guidelines

### How to register

[Click here to register.](#)

*If you are booking in a group, ideally it is best to have a central person, the 'registration contact', manage your group booking. This person's email address will be the central log-in for the group.*

#### STEP 1: You will be asked to select your booking type.

- If you are completing an individual registration, select I am registering for myself.
- If you will not be attending, please select I am registering on behalf of other people.
- If you will be attending as part of the group, please select I am registering for myself and other people.

Previous

#### SELECT BOOKING MODE



I am registering for myself

I am registering on behalf of other people

I am registering for myself and other people

#### STEP 2: Enter your (the registration contact's) email address.

*Note - If you have attended previously, the system will ask for your password. If you do not know your password you can request for a password reset link to be emailed to you.*

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#### REGISTRATION

Please enter your email address

\* Email address

\* Confirm email address

If you are unable to remember your password and you do not receive an email reminder, please contact our customer services team on +44 (0)207 115 1506.

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Process

**STEP 3: Enter your (the registration contact's) personal details.**

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Registration Contact's Details

Title	Choose one..
First name	Lisa
Last name / Surname	Eastman
Job title / Position	Event Coordinator
Company / Organisation	BMI
Address line 1	BMA House
Address line 2	Tavistock Square
Town/City	London
Postcode / Zip code	WC1H 9SR
Country	Choose one..
Does the billing address differ to the above address?	<input checked="" type="radio"/> No <input type="radio"/> Yes
Contact phone number	020 7874 7085
Customer PC Number	
Password	*****

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Proceed

**\*\* If you chose I am registering on behalf of other people, you will be prompted here to enter your first attendee's email address \*\***

Progress

Attendee Email

Attendee email address	
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Proceed

**STEP 4: Select your / your first delegate's attendee category.**

*Note* - the group discount applies only to the Delegate attendee type. If you add any other attendee types (i.e. Speaker or Student), they will not contribute to the number for the group discount.

International Forum on Quality and Safety in Health Care - Taipei 2019 - Admin Registrations  
Progress

**Select Attendee Type**

Please note that you can only register as a 'Delegate' unless you have applied for, and been given a verification code for one of the other categories.

- Delegate
- Student
- Taipei Strategic Partner
- Supporting Partner
- Exhibitor / Sponsor
- Speaker
- Complimentary
- DHHS

**STEP 5: Complete the Delegate Details page.**

**STEP 6: Select which days you / your first delegate would like to attend.**

The booking options are:

- Wednesday only
- Wednesday - Friday
- Thursday - Friday

*Note* - You can mix day selections within your group.

**Please select the day you wish to attend**

Please note that the day booking options are as follows:

- Wednesday only
- 2 day Registration (Thursday - Friday)
- 3 day Registration (Wednesday - Friday)

**To de-select an option/day, please click on the relevant tick box.**

Day	Attend
Wednesday 18 September	<input checked="" type="checkbox"/>
Thursday 19 September	<input checked="" type="checkbox"/>
Friday 20 September	<input checked="" type="checkbox"/>

**STEP 7: Select which sessions you / your first delegate wish to attend.**

Note - for group bookings, if you do not know each person's session choices, you can give them your (the registration contact's) email address and password which will allow them to log into the booking at a later date in order to select their sessions.

Progress

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17:59:56

Wednesday 2 May 2011		Location	Book
07:59	Wednesday Registration	Registration	<input checked="" type="checkbox"/>
09:00 - 17:00	<u>M2: Continuous Learning in Healthcare Delivery in The United Arab Emirates: Regional and global networks, evidence, data and local learning at the clinical and organisational level</u>	Room 2	<input type="checkbox"/>
09:00 - 17:00	<u>M3: Session yet to be announced</u>	Room 3	<input type="checkbox"/>
09:00 - 17:00	<u>M4: Session yet to be announced</u>	Room 4	<input type="checkbox"/>
09:00 - 12:30	<u>M5: High Impact Leadership in the Real world</u>	Room 5	<input type="checkbox"/>
09:00 - 12:30	<u>M6: Why Lecture on PDSA? When You Can Experience Them?</u>	Room 6	<input type="checkbox"/>
09:00 - 12:30	<u>M7: Session yet to be announced</u>	Room 7	<input type="checkbox"/>
09:00 - 12:30	<u>M8: Session yet to be announced</u>	Room 8	<input type="checkbox"/>
09:00 - 17:00	<u>X1: Rafflesien: Using Singapore hospital transformation to meet quality, appropriate and cost-effective care</u>	Off-Site 1	<input type="checkbox"/>

**STEP 8: You will be taken to the Booking Summary page.**

If you are booking additional delegates in a group, here you can click [Add Another Attendee](#) and continue with the booking until you have registered everyone in the group.

**Booking Summary**

Please check that the details below are correct before proceeding through to the [Workshop](#) page.  
Please note: you will only receive a confirmation email for this booking once payment has been successfully processed.

Registration contact's details: **Emily Dobie**

\*  
 RMA House  
 Tavistock Square  
 London  
 WC1H 9JR  
 02066620174  
 kyle@rma.org.uk

Attendee 1: **Emily Dobie (Delegate)**

Description	Quantity	Unit price	Total
Delegate Wednesday Registration	1	US\$530.00	US\$530.00
Delegate Thursday - Friday Registration	1	US\$1,050.00	US\$1,050.00
Discount: Earlybird discount	1	-US\$155.00	-US\$155.00
		<b>Total:</b>	<b>US\$1,425.00</b>
		<b>Grand total:</b>	<b>US\$1,425.00</b>
		<b>Outstanding:</b>	<b>US\$1,425.00</b>

**STEP 9: Once you have completed registration, you will need to select your payment method.**

The available method is credit/debit card. The option for invoice payment is applicable for groups of 5 or more delegates *only*. Then click [Pay Now / Complete Registration](#) and you will either be taken to the Worldpay payment page or to a page confirming your booking.

Attendee 1:	Lisa Eastman (Delegate)	Delete	Edit
Attendee 2:	Attendee 2 (Delegate)	Delete	Edit
Attendee 3:	Attendee 3 (Delegate)	Delete	Edit
Attendee 4:	Attendee 4 (Delegate)	Delete	Edit
Attendee 5:	Attendee 5 (Delegate)	Delete	Edit

Description	Quantity	Unit price	Total
Wednesday Registration 02/05/2018	5	£419.17	£2,095.85
Thursday - Friday Registration 03/05/2018	5	£954.17	£4,770.85
Discount: Earlybird discount	5	-£126.87	-£632.35
Discount: Group 5-20		-10%	-£411.75
		<b>Total:</b>	<b>£5,819.60</b>
		VAT:21%	£1,233.12
		<b>Grand total:</b>	<b>£7,052.72</b>
		Outstanding:	£7,052.72

Enter promotional code

Update

Available payment methods

Credit / Debit Card  Invoice

Pay Now

**Please note:**

- The booking confirmation email will be sent to the registration contact only.
- For amendments made to the booking, you must click the

[Complete registration](#)

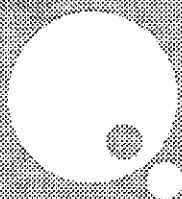
button on the Booking Summary page in order for them to be saved.

If you pay via Worldpay, you will receive a separate email with confirmation of your transaction.

If you pay via invoice (available to groups of 5+ delegates only), the invoice will be issued in 5-7 working days. If you anticipate any major changes to the group, please contact [events@bmi.com](mailto:events@bmi.com) and we can wait until your booking is finalised to raise the invoice. The following things can affect your invoice:

- Adding additional delegates to your booking
- Removing delegates from your booking
- Changing any information of where/ who the invoice should be addressed to
- Adding a purchase order number or reference number





International Forum on  
**QUALITY & SAFETY**  
in **HEALTHCARE**

**18-20 September 2019** | **Taipei**

# SAVE THE DATE

## Registration opens NOW

Join us at our 5th International Forum in the Asia Pacific region and learn from the best of international and regional thinking and practice in healthcare quality and improvement.

The International Forum supports and energises the movement for healthcare improvement and connects healthcare leaders and practitioners worldwide to improve outcomes for patients and communities.

### Key reasons to attend:

- Connect with over 1,250 healthcare professionals from over 35 countries
- Learn key strategies from healthcare visionaries and leaders
- Enhance your professional knowledge to make a real difference to patient outcomes in your community
- Become energised to implement the ideas you have acquired

Keep up-to-date with the latest news at  
[internationalforum.bmj.com](http://internationalforum.bmj.com)



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Institute for

Improvement

**BMJ**



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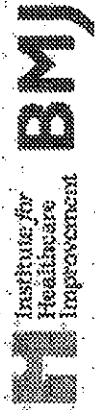






International Focus on  
**QUALITY & SAFETY**  
in HEALTHCARE

**18-20 September 2019**  
**Taipei, Taiwan**



Institute for  
**Healthcare**  
Improvement

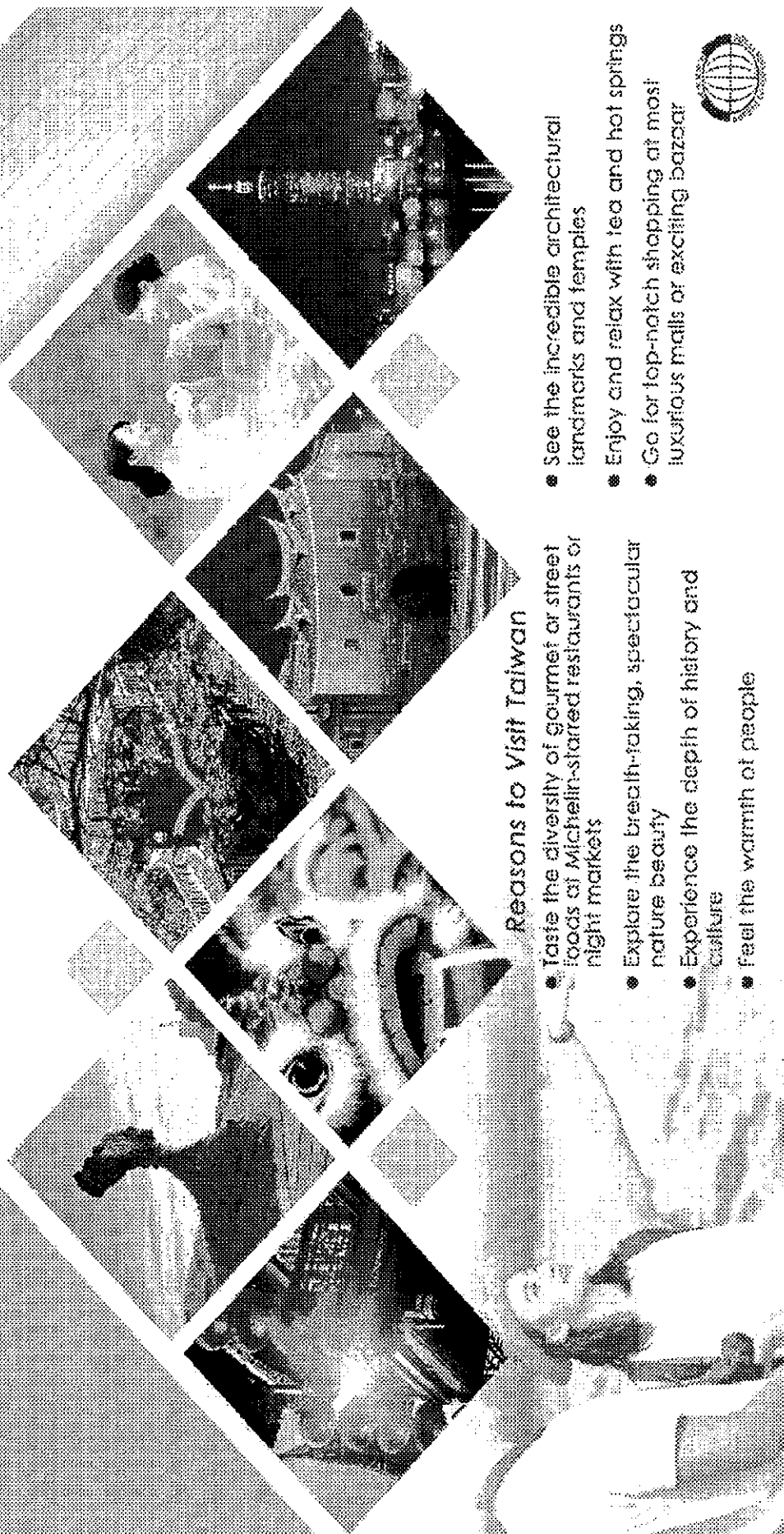


*Be prepared to –*

*– see the world renown, high-performance healthcare facilities  
– share your expertise with global quality leaders and colleagues*

*– enjoy a bit of Taiwan flavor!*

**Book your calendar!**



**Reasons to Visit Taiwan**

- Taste the diversity of gourmet or street foods at Michelin-starred restaurants or night markets
- Explore the breath-taking, spectacular nature beauty
- Experience the depth of history and culture
- Feel the warmth of people
- See the incredible architectural landmarks and temples
- Enjoy and relax with tea and hot springs
- Go for top-notch shopping at most luxurious malls or exciting bazaar



