



Q&A

1. Can I apply for the new UI No. online? YES

The application for a new UI No. of the following cases can be made online: students, migrant workers, academic/industrial science and industry research, internal transfers within multinational enterprises, investment operation and management, professional/transnational accompanying (see on-line application platforms for details).

2. Is the original UI No. available on relevant certificates? YES

After relevant certificates approved and issued by the National Immigration Agency are switched to the new UI No., the original UI No. will be noted on the back of the certificate or in the blank space.

3. Can I inquire whether the UI No. is new? YES

Input "original UI No. + birth date" or "new UI No. + birth date" on the website of "NIA UI No. History Query," the corresponding new and original UI No. will be displayed on the page.

4. Is it necessary to replace a driving license with an original UI No.? NO

The validity of foreign nationals' driver license is 6 years. A valid license can be exchanged to have the new UI No., with no extra fee.


When renewing a driver license upon expiry, the original UI No. will be automatically replaced with the new UI No., and the renewal fee for the driver license will be charged as usual.



Q&A

5. Is it necessary to replace the Health Insurance Card with an original UI No.?

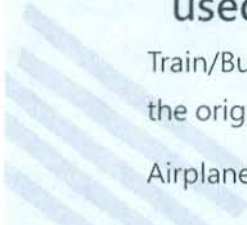
NO



Foreigners who have received a new UI No. can still use their original Health Insurance Cards; Those who would like to have a new Health Insurance Card with a new UI No. may apply at the National Health Insurance Administration (website/in person ,service charge is applicable).

6. Can both the new and the original UI No. be used to book tickets/air tickets?

YES



Train/Bus/High Speed Rail: Tickets can be booked with both the new and the original UI No.

Airplane: Generally, most tickets can be booked with the passport number.

7. Can both the new and the original UI No. be used for tax declaration?

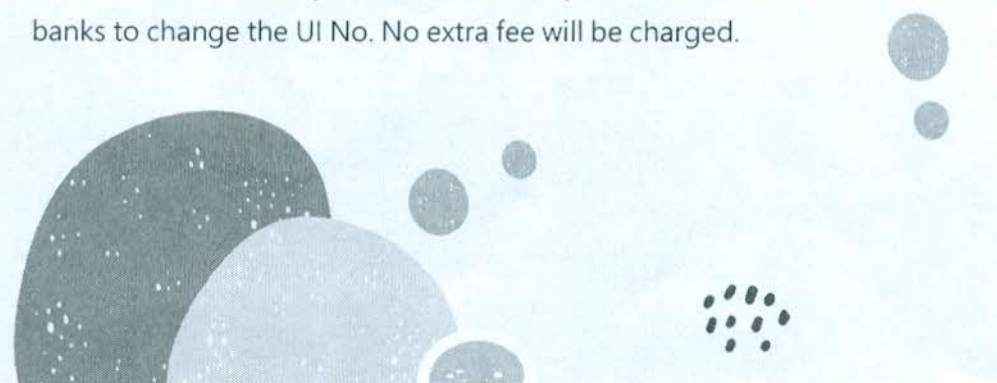
YES

The Ministry of Finance will share data with the Ministry of the Interior, and the tax declaration data history will not be erased. Both the new and the original UI No. can be used for tax declaration.

8. Is it necessary to change bank information?

NO

Banks will contact customers to handle the changes, or change the customer data directly. It is not necessary for customers to contact the banks to change the UI No. No extra fee will be charged.



Q&A

9. Is it necessary to change post office account data?

YES

Those who received the new UI No. should go to the post office, and present their new resident certificate to update their account information. No extra fee will be charged.

10. Is it necessary to change the labor insurance data?

YES

Please inform your insured unit after receiving the new UI No., or fill in the Application for Change personally, and mail it together with the printed copy of the resident certificate to the Bureau of Labor Insurance for the change procedures. No extra fee will be charged.

11. Is it necessary to change personal insurance information?

YES

After receiving the new UI No., the insured must inform the insurance company to change relevant information, or do so while renewing their contract or handling contractual changes. No extra fee will be charged.

12. Is it necessary to replace the Alien Citizen Digital Certificate?

YES

If an Alien Citizen Digital Certificate was previously applied with the original UI No., after receiving the new UI No., the users must apply for NEW Alien Citizen Digital Certificate at NIA service centers. No extra fee will be charged.



Q&A

13. Can the new UI No. be used for online shopping?

YES

For most e-commerce shopping platforms, the UI No. is not required to register membership (mostly e-mail or mobile phone number). Thus, online shopping is not affected.

Few shopping platforms that require UI No. for registration will continuously adjust their systems aiming to bring the new UI No. into use.

14. Why can't the new UI No. be used in some systems?

Continuous promotion

After several discussions and system adjustments made between NIA and relevant authorities, most authorities and private organizations now accept the new UI No.

For some systems or platforms which have not yet adopted the new UI No., NIA and relevant authorities will continue to promote its use, in order to create of a convenient environment for foreigners.

If you have any further questions, please call "Life Advisory Service Hotline for Foreigners in Taiwan(0800-024-111)" or "MOI Service Hotline (1996)" for assistance. You may also email the NIA via the Director-General's Mailbox.

For more Q&A and information about the new UI No., please refer to the "New UI No. for foreign nationals" of the Ministry of the Interior, National Immigration Agency.

