Our Mission and Aim

The mandate of the InvesTaiwan Service Center (ITSC) is to work closely with existing and prospective investors, to help them resolve problems efficiently, and to improve their business experience in Taiwan.

As a "one-stop service center," ITSC provides customized services to investors and interface services with other branches of the government on behalf of its "clients."

In addition, Executive Yuan has launched the "Contact Taiwan", which aims to strengthen the strategy of talent compete in Taiwan, ITSC has been appointed to offer international recruitment services from August 7, 2015. Through this program, ITSC provides clients with "one-stop services" through a network of overseas missions of the Ministry of Foreign Affairs and an on-line interactive job-matchmaking platform, "Contact Taiwan", to assist enterprises with recruitment of talented professionals abroad.

Service Framework



Cross-functional Service Team



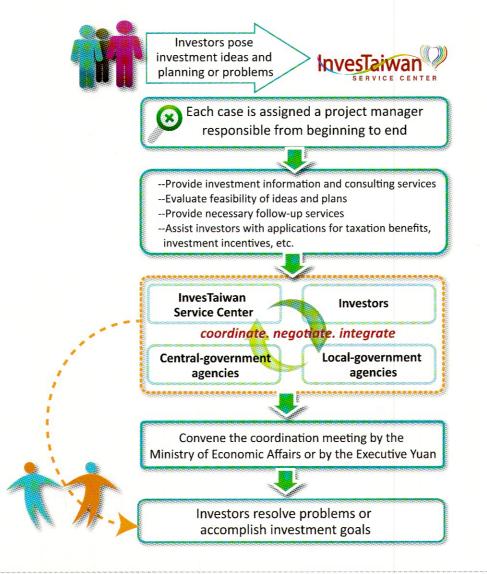
Investment Services

- Evaluate investment plan and provide consultation services
- Provide investors with customized, "one-stop" services to solve their problems
- Coordinate with central and local government agencies to overcome problems encountered by investors and follow-up on the progress of investment projects
- ldentify potential locations for factories or office sites
- Facilitate related administrative processes
- Provide investors with the assistance they need to facilitate their investment in Taiwan

Service Process

Each case is assigned a project manager responsible from beginning to end (backed up by a larger team).

Nearly 40 staff members, most of whom have technical industrial backgrounds, are encouraged to exercise creativity, flexibility, and perseverance in helping our clients.



Recruitment Model nvesTaiwan Service Cente One-stop service center 2. Project Manager offers customized services from beginning to end Connect internal network **Connect overseas services** -- Job-matchmaking services --Comprehensive consultation services Assisting professionals in evaluation before arrival, administrative application procedures, and relevant information in daily life, etc. -Tracking outcomes National-level **Overseas Recruitment Network Platform** Services 1. 32 missions worldwide with (Department of Investment Service recruitment service windows "Contact Taiwan") Focusing on specific experts and cooperating 2. Each window has a network of 1. Interactive job-matchmaking services with overseas missions of talented professionals(Technology, 2. On-line consultation for working academe, economy and trading, the Ministry of Foreign Affairs, in Taiwan and other relevant overseas Chinese and the Taiwan External Trade Development Council, inquiries about daily life foreigners, etc.) and private resources such as recruitment agencies to establish an efficient operation.

Comprehensive Services

- Free professional matchmaking & website registration (http://hirecruit.nat.gov.tw/GuestIndex.do)
- Provision of foreign professionals with a variety of services in Taiwan (life environment, arrival, residence,
- visa, work permit, labor insurance & national health insurance, education for children, jobs)
- Personnel recruitment evaluation & solution
- Professionals recruitment-related government regulations
- Recruitment agency referral service

Operation Process



cases are reported to "professional teams"

Improve working environment & retaining outstanding human resources